

Abdul Qadir Bafik

SYSTEM ENGINEER

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PROFESSIONAL SUMMARY

Systems and cloud engineering professional with more than a decade of experience designing, migrating, and operating enterprise Microsoft and hybrid Azure environments. Expertise in virtualization, identity security, automation, and disaster recovery. Led server and desktop support teams in software development and managed services companies, combining technical delivery with reliable client operations and documented procedures.

TECHNICAL EXPERTISE

Microsoft platforms: Active Directory, Azure AD, Exchange, Microsoft 365, SharePoint, file services

Cloud and virtualization: Microsoft Azure, Hyper-V, VMware, Azure Virtual Desktop (AVD), RDS

Security and endpoints: Intune, MFA, SASE, Zero Trust, Fortigate, SonicWall, VPN

Reliability and automation: Veeam backup and disaster recovery, Ansible, SolarWinds NPM and SEM

Service operations: SOP development, Jira, ConnectWise, Freshdesk; Windows, macOS, Ubuntu support

PROFESSIONAL EXPERIENCE

Senior IT Consultant & Cloud Specialist

Crestline IT Services | Ottawa, ON / Remote

Feb 2022 - Present

- Architected and deployed hybrid Azure infrastructure, leading on-premises migrations to Azure Virtual Desktop, Intune, and SharePoint.
- Implemented MFA, SASE, and Intune endpoint management for multi-site clients to strengthen access and device security.
- Migrated Exchange, file servers, and Hyper-V workloads to Exchange Online, SharePoint, and VMware environments.
- Automated provisioning and monitoring with Ansible and SolarWinds to improve operational efficiency and service-level agreement (SLA) compliance.
- Implemented SOC 1 Type II controls to strengthen security and audit readiness.

Senior IT Consultant

Beta Technologies | Colombo, Sri Lanka / Remote

Nov 2014 - Jan 2022

- Managed cloud and infrastructure operations for global clients, maintaining 99.9% uptime and compliance.
- Led large-scale Active Directory and private cloud migrations to Azure and Microsoft 365.
- Delivered RDS-to-AVD migrations, SonicWall-to-Fortigate transitions, and 3CX deployments with custom standard operating procedures (SOPs).
- Oversaw Veeam backup and disaster recovery strategy to strengthen data resilience and recovery time objectives.

CERTIFICATIONS

Microsoft Certified: Azure Solutions Architect Expert | Azure Administrator Associate | Azure Fundamentals
CCNA | RHCSA | MCTS

EDUCATION

B.Sc. (Hons) in Information Technology

Computer Systems & Networking | SLIIT | 2013